



CASE STUDY

Trinity Health

CHALLENGE:

Implementation of a robust Accreditation and Regulatory solution connecting an additional 40 hospitals in 12 months. And the additional challenge of unifying the entire organization by migrating the new ministries to the Converge Platform while integrating the former ministries into the combined, single platform.

SOLUTION:

Trinity Health has been with Verge Health since 2009. One of the primary drivers for selecting Verge was that the web-enabled Converge Platform is available from any vantage point, which helps unite the Trinity hospitals and ends the tedious process of managing data in spreadsheets.

By January 2016 Trinity had approximately 45 hospitals on the Verge platform. By the end of the calendar year, with support from the Verge implementation team, they were able to go live with the remaining hospitals, thus allowing the organization to have a seamless, system-wide audit process. With a contiguous system for Accreditation, Trinity is now able to generate a scorecard for senior leadership.

With the system unified, Rita's vision for having a single snapshot report to share with senior leadership is fulfilled. The report beautifully details the status of each facility in the audit process, the results of the last survey, when the next one is due, and where each facility has been cited.

"Getting that in front of a group of regional CEOs or Chief Nurses or Chief Medical Officers, you really only get a couple of minutes to capture their full attention, and that data splash is so key."

When asked if she'd recommend Verge Health, Rita is quick to say, absolutely, "Everybody wants concurrent data. So concurrent data is going to be key to delivering the care for our patients or consumers across the nation, and I think Verge is a terrific partner."



Client Information

- National, not-for-profit Catholic health system
- Operates 86 hospitals in 21 states

"Verge gives me the opportunity to not only easily develop reporting, but it also creates a sense of awareness that we are united on this journey. I love being able to work with one vendor to develop useful information for our senior leaders. At Trinity we've been reactive for years, but ultimately working with the Verge team, my goal is to be proactive and do some predictive modeling with the known and then look at the future in order to keep out of trouble with the CMS conditions of participation."

Rita Stockman
System Director, Accreditation and Regulatory
Trinity Health, Livonia, Michigan